

LIFE IS BETTER WITH A HELPING HAND!



The journey began in June of 1998 when a friend asked me to install a computer program called "QuickBooks" and to implement a plan to convert them from their old software program. The project earned me \$600 and was the inception of Helping Hand PC Services and Networking, Inc.

My initial intent was to create a company to supplement the family income since our daughter, Tifani, was starting her first year of college in the fall of 2001.

For the next three years I continued to build our little business on the side, working nights and weekends on small programming projects, computer sales and repairs. Life was good! I had a full-time job as a toolmaker and computer programmer and made good money with five weeks of vacation and complete health benefits paid for by the company. Suddenly on April 6th of 2001 the unthinkable happened and our lives changed forever: I lost my full-time job.

Our faith in our Lord and many prayers gave my wife Lorrie and I the determination and guidance we needed. This was the beginning of a new chapter in our lives and on April 7th, 2001, Lorrie and I decided this was our opportunity to move forward with our new business venture. Along with this opportunity came fear of the unknown and our minds were focused on one main question; "What lies ahead?" With little savings, no income or health insurance, and not to mention a daughter attending the University of Wisconsin-Madison, this became a fearful and stressful time for my family. At the time, I had no way of knowing that this would also be my driving force to succeed.

Lorrie worked two part-time jobs to help fill the income void while I pushed hard with marketing, sales and repairs. Sometimes it felt like I was working 24 hours a day, 7 days a week. Committed to each other and to our company, Lorrie and I worked endlessly on the path toward becoming a successful IT company.

Three years later, our company moved into its next phase of growth. We moved our business out of our home in St. Charles and into shared office space with one of our clients, Wedevag Tools. It was at that time that we took the biggest risk an entrepreneur can make and hired our first employee. Since that time, we have offered our clients what are now our core services, which include onsite technical support, walk-in support, web site development, spam filtering and remote offsite data backup.

Since its inception 10 year ago, our company has grown to a staff of 9 full-time employees, including 5 full-time technicians, a full-time web developer and a graphic designer. Our latest challenge came on March 21, 2008, when we moved to our new location in Campton Hills. The transition from old location to new has been smooth and very rewarding. We have expanded our office space and are able to offer improved services to the Fox Valley area. We are happy to entertain visitors and will always make time for a tour! We feel that we are unique in comparison to other IT companies and it is our amazing staff that makes the difference. We have always put a strong emphasis on building relationships with our clients and we continue to care about that critical component of providing support after the sale. In addition, we understand our clients' need for reliable service, support and dependable equipment at an affordable price and we partner ourselves with the vendors that can deliver quality equipment at reasonable prices. We are proud to be Dell Registered Partners for this very reason.

Since 1998, Helping Hand PC has been committed to providing the perfect technology solutions for diverse and changing IT needs. Our goal is simple; to be the Premier IT Company in the Fox Valley area.

Helping Hand PC provides top quality computer services to small and medium businesses as well as home users. We are located at 40W270 LaFox Road Suite A in Campton Hills just a half block south of Route 64 and proudly serve the Chicagoland area. For a complete listing of our services, please visit our website at www.helpinghandpc.com.

Finally, I personally feel that giving back to the community is an important part of our business. In these tough economic times, I know what it is like to be unemployed and not be sure what to do. In order to help give back, I would like to offer my services as a mentor to anyone considering starting a business. Perhaps what I have learned on my journey would help someone just starting out on theirs. Life is better with a Helping Hand.

Respectfully, David B. Eshoo, Founder & President

"Life is Better With a Helping Hand"



Helping Hand PC has been my information technology "department" for years. I am a proud member of its Complete Care Program, and it really means "complete care." No question is left unanswered, no system is left unattended, and the entire staff will work tirelessly until the job is complete. As a family law attorney, my time is money. Helping Hand not only services but maintains all of my systems, and their data back-up provides the security I need to keep working for my client no matter the circumstances. I could not find a more professional, patient, and responsive group, even if I had an in-house IT department!

—Shelly A. Johnson,
Partner at Olita & Johnson, P.C.
Geneva, Illinois

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